



Stelliers Asia 2024 Awards

Stelliers Asia 2024 Awards

The Stelliers Asia Awards, the only accolade in the region that honors the hospitality industry's dedicated professionals, presented three 2024 distinguished awards to City of Dreams Manila. Mr. Andres was hailed as the Green and Corporate Social Responsibility (CSR) Hotelier of the Year, for driving sustainability across the property at a luxury level. Under his leadership, the property has been locally and internationally recognized as an industry leader in sustainability. City of Dreams Manila aligns its environment, social and governance (ESG) efforts with the "RISE to go Above and Beyond" sustainability strategy of its parent company Melco Resorts & Entertainment Limited (Melco). Across all Melco properties in Asia and Europe, Melco Chairman and CEO Mr. Lawrence Ho drives the sustainability strategy, which outlines ambitious environmental goals including achieving carbon neutral and zero-waste resorts by 2030.

In 2023, City of Dreams Manila was one of only three global finalists in the inaugural FTG Responsible Hospitality Award. Each of the three luxury hotel brands on property – Nuwa, Nobu, and

Hyatt Regency – received the ASEAN Green Hotel Award 2022 to 2024 from the ASEAN Tourism Standards Council. In 2023, the property was cited for the elimination of single-use plastics within the integrated resort, among the 15 establishments in the country honored, at the First Sustainability Forum organized by the Manila Bulletin.

The property's Vice President for Human Resources Thesz Liwanag was also named the Hotelier of the Year. Together with Mr. Andres, she drives the "Employee Love" program of the company, which aims to consistently foster colleagues' professional growth and work-life balance through various colleague welfare and recognition programs.

Ms. Liwanag is also the driving force behind the property's CSR initiatives. Under her stewardship, the spirit of volunteerism among colleagues has remained strong. In 2024, a total of 1,774 volunteers have participated in 48 CSR activities. Undertaken outside of duty hours, these CSR activities include blood donation drive for the Philippine Red Cross (which ranked City of Dreams Manila fifth in the top 26 establishments in Metro Manila most supportive of the

blood donation drive), repacking of donated goods for the beneficiaries of the country's government arm for social welfare, and other community works with institutions and charities for orphans and the elderly.

The third award was presented to Rooms Division Training Manager Ardie Valerio as the Unsung Hero of the Year, an award that recognizes the valuable but often overlooked contributions of staff working behind the scenes. Ardie is strongly credited for maintaining the Forbes Travel Guide Star ratings across City of Dreams Manila's three hotel properties.

Tenth Year Anniversary: A Decade of Dreams

As City of Dreams Manila celebrates its 10th year anniversary in 2025, it is unraveling a whole year's series of fabulous celebrations with new offerings befitting the excellence, innovation and creativity for which it has been renowned. Dubbed "A Decade of Dreams," City of Dreams Manila's anniversary promotions feature stunning events that establish its position as a leader in the Philippines hospitality and entertainment industry since it officially opened in February 2015.