

Sustainable Luxury

For implementing sustainable initiatives at a luxury level, *Forbes Travel Guide* named City of Dreams Manila one of only three global finalists in the inaugural Responsible Hospitality Award 2023.



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at Forbes Travel Guide's inaugural Responsible Hospitality Award 2023

Forbes Travel Guide, the only global rating system for luxury hotels, ocean cruises, restaurants, and spas, recognized City of Dreams Manila's commitment to responsible tourism with innovative sustainability initiatives in both heart-of-house and guest-facing practices, such as housekeeping policies, recycling programs, eliminating single-use plastics, and contributions to community-based conservation efforts.

The resort's three *Forbes Travel Guide*-rated hotels Nüwa Manila, Nobu Hotel and Hyatt Regency Manila were also presented with the ASEAN Green Hotel Award at the PH-ASEAN Tourism Standards Awarding spearheaded by the Department of Tourism (DOT)'s Office of Tourism Standards and Regulation-Standards Development Division. They were among outstanding industry stakeholders and local government units that were honored for compliance with ASEAN standards on the categories of sustainability and inclusivity.

Under the auspices of the region's national tourism organizations, the ASEAN Green Hotel Award recognizes hotel industry players whose operations are based on the achievement of sustainable tourism through environment-friendly principles, resource consumption reduction, and local community involvement. The initiative reflects the DOT's enduring



commitment to be globally competitive and as part of its National Tourism Development Plan for 2023 to 2028.

With a growing interest on how sustainable luxury is being achieved across the luxury integrated resort, City of Dreams Manila hosted corporate clients, media, and other stakeholders to "green tours." The activity provided

an insightful exploration around the property, showcasing how City of Dreams Manila is becoming a carbon neutral and zero waste resort by 2030, in alignment with the 'Above and Beyond' sustainability strategy of its parent company Melco Resorts & Entertainment. The tours took the clients to four of the resort's green facilities—e-bike charging station



for colleagues, solar solutions, vermicomposting facility and herb garden—allowing them to delve into a few of the sustainable practices that enhance the resort’s brand of hospitality service.



of City of Dreams Manila’s green facilities were part of green tours with clients

Property President Geoff Andres shared, “We consistently aim to redefine luxury as we aspire to provide the best-in-class guest experience. We are dedicated to delivering Sustainable Luxury, which brings a meaningful facet to the refined service that our guests expect of us.”

Meaningful Awards

Forbes Travel Guide continued to accord the coveted Star Ratings to the resort’s three luxury hotels—Nūwa Manila (Five-Star), Nobu Hotel, and the Hyatt Regency Manila, City of Dreams (both Four-Star)—since 2018. Nūwa Spa, the country’s first spa accorded with Five-Star Award in 2020, also maintained its rating in 2023.

award-giving body established in 1993. It recognizes excellence in travel and tourism on three levels: national, regional, and global awards in gaming in several categories.

In a related gaming recognition, the resort also prides itself with its Responsible Gaming (RG) practices. It is the first and only integrated resort in Manila to achieve the RG Check, an accreditation by the Responsible Gambling Council presented to properties in all jurisdictions of Melco Resorts since 2021.

Beyond Hospitality Service

City of Dreams Manila’s entertainment and lifestyle offerings are ever evolving, keeping up with the demands of the times.

As the property sets the bar high in world-class hospitality, the integrated luxury resort is fully committed to deliver meaningful leisure and entertainment services.

For reservations and inquiries, call +63 2 8800-8080 or visit www.cityofdreamsmanila.com.

City of Dreams Manila’s **three** luxury hotels maintained their *Forbes Travel Guide* Star ratings

City of Dreams Manila also joined the roster of winners at the 30th Annual World Travel Awards where it was named as the World’s Leading Casino Resort (its fourth since 2020), and the World’s Leading Fully Integrated Resort. Dubbed the Oscars of the travel industry, WTA is a London-based

