



VERIFIED® in 2020 with Forbes Travel Guide for its compliance with expert-validated best practices that minimize the risk and impact of COVID-19 and potential future public health risks.

Completing a Medical Facility for Frontliners

While most of City of Dreams Manila’s corporate social responsibility undertakings were paused during the pandemic, a major project of the MRP Foundation, a partnership between Melco Resorts Philippines and Belle-subsiary Premium Leisure Corp., was fulfilled – the completion of the new Php1.2 billion state-of-the-art PSG Station Hospital for the Presidential Security Group (PSG). A project of the Department of National Defense and PSG to be used by PSG and their families, it was fully conceptualized and funded by the Foundation, and built with the support of Philippine Amusement and Gaming Corporation (PAGCOR), under which City of Dreams is a casino licensee. The two-story, 51-bed hospital was formally inaugurated by President Rodrigo Duterte in November 2021.

Aside from finishing the construction of this modern hospital, donations to institutions and outreach initiatives continued in 2021 as

the resort turned over to the Correctional Institution for Women various bed and bath linens and chairs among others, that are worth almost Php1 million. Blood donation drives among colleagues continued in the third quarter, carried out in partnership with the Philippine Red Cross. And in December, in the spirit of giving, the resort donated hygiene kits, medical supplies and food, plus art materials to children’s institutions: Philippine Children’s Medical Center, Reception and Study Center, Kanlungan sa Erma, Kids with Purpose, Children’s Joy Foundation and Bahay Aruga.

Responsible Gaming

Making its mark as an industry leader in promoting responsible gaming, Melco is the first integrated resort operating in Macau, the Philippines, and Europe to receive the esteemed third party accreditation for Responsible Gaming, manifesting the company’s social advocacy of promoting and enhancing responsible gaming processes and safeguards while offering the highest standard of service. RG Check is the world’s most comprehensive and rigorous responsible gaming accreditation program that is developed by the Responsible Gambling Council to meet or exceed all existing responsible gaming

Php150M spent for COVID-19 response

99.4% vaccination rate of City of Dreams Manila co-workers

3 City of Dreams Manila hotels are Safety Seal certified by the Department of Tourism

Php1.2B state-of-the-art hospital completed for Philippine frontliners

regulatory requirements, wherein the accreditation is reviewed by a prestigious and independent panel of responsible gaming specialists.

As the pandemic is yet to be over, City of Dreams Manila will continue to ride the waves of change. It is committed to offer compliant and safe five-star hospitality and entertainment, and be a force of good for people and the planet. It is a commitment anchored on innovation and the core values it upholds, taking after the business philosophy of Melco, its parent company.